



PSN INSTITUTE OF TECHNOLOGY & SCIENCE

Melathediyoor, Tirunelveli – 627 152

[Approved by AICTE & Affiliated to Anna University, NCC 5(TN) Battalion]

NAAC DVV CLARIFICATIONS

Key Indicator:1.4– Feedback System

METRIC NO.	PARTICULARS
1.4.1	Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website

HEI Input:

Feedback collected, analyzed, action taken & communicated to the relevant bodies and feedback hosted on the institutional website.

DVV CLARIFICATION	HEI RESPONSE
1. HEI has to provide the correspondence letters/emails that, explicitly, in appreciation to the letter/email, dated 09.04.2021, to the Director, Center of academic course, Anna University, for amending the pattern of syllabus for civil engineering, has been considered by Anna University.	No such official letter / Emails was received from the Director, Center of academic course, Anna University, the subsequent changes in the Civil Engineering syllabus has been reflected in Anna university 2021 regulations. The NAAC may kindly consider the HEI response.
2. HEI has to provide the Notification pertaining to the Amendment of the Civil Engineering course by the Affiliating University	
3. DVV partner has observed that nowhere HEI has uploaded any correspondence with the Affiliating University/AICTE. To corroborate the claims the HEI has to upload the relevant letters/e-mails from the Affiliating University/AICTE	
4. HEI has provided Sample feedback of students that does not established that these forms have been filled by the actual	We maintain the data Collected from student's feedback as confidential, refraining from disclosing specific



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students of the university. Therefore, HEI has to provide the Notification, explicitly mentioning the date, for incorporating/installing/launching the Online feed-back system on the HEI website	details and all the feedback are collected through their emails. The circular for filling feedback form is provided. The NAAC may kindly consider the HEI response.
5. HEI has to provide feedback of the stake holders that clearly mentions the particulars/credentials of the stake holders	We maintain the data Collected from students and teachers feedback as confidential, refraining from disclosing specific details. Letter from competent authority is provided. The NAAC may kindly consider the HEI response
6. HEI to provide five additional filled feedback form from each stakeholder	Five additional Filled feedback form from each stakeholder is provided.

LIST OF DOCUMENTS TO BE UPLOADED

S.NO	CONTENT	LINK
1.	The subsequent changes in the 2021 Civil Engineering syllabus	VIEW
2.	The circular for filling feedback.	VIEW
3.	Letter from competent authority.	VIEW
4.	Five additional Filled feedback forms	VIEW